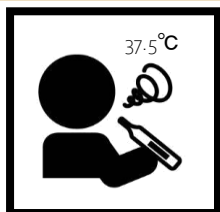


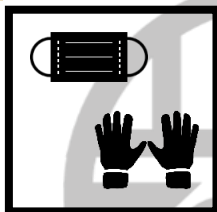
Skiing / Snowboarding itself has little infectious risk, as snow sports are basically performed outside. However, there are some places with little air circulation inside the resort and thus we are implementing the following operations with the increased social distancing guidelines provided by the government. Thank you for your understanding and cooperation.

Dear Valued Guests

The guideline is subject to change (as of October 2020)



If you have a fever or any other symptoms, please refrain from entering the resort



Please keep wearing a mask, gloves, goggles at the places we cannot secure enough social distance



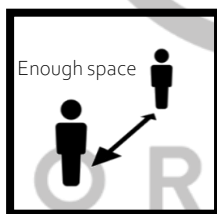
Please wear a mask and practice hand sanitizing when entering the indoor facilities. Please also practice hand washing properly



Please do not speak loudly even outside while waiting for or getting on a chair lift. Please also keep facing forward while you are on a chair lift



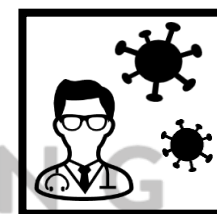
Guests are divided into each family or group when taking a gondola or a chair lift



Please have enough physical distancing at crowded places even outside



Please refrain from staying in an indoor facility for a long time



When diagnosed as coronavirus, the guest will be asked to follow the directions based on the Guidelines issued by the government

Precautions Performed by Employees

- We take our temperature and fill in the health check form before work
- We perform hand washing, gargling, and disinfecting regularly
- We always wear a mask, and gloves as necessary
- Shields are placed at counters to prevent droplet infection

Gondolas and Chair Lifts

- Please have enough physical distance while waiting and standing in line
- Please do not share a gondola or a chair lift with people of a different group
- Please be noted gondolas are always ventilated
- Gondolas are regularly sanitized
- Please do not speak loudly while waiting for or getting on a chair lift
Please also keep facing forward while you are on a chair lift

Restaurants

- Please practice hand sanitizing when entering a restaurant
- Tables and chairs are placed so that enough space is secured
- Please have enough physical distancing at a crowded space inside a restaurant

Rescue and First Aid

- We treat an injury only. Please be noted we do not nurse a sick person
- The number of companions entering a first-aid room may be restricted

Other Precautions

- Other precautions will be performed based on the guidelines issued by the government and related snow sport organizations

Snow School

- Sanitizing spray is placed at the entrance. Please practice hand sanitizing when entering the facility.
- Please wear a mask at the reception
- An instructor wears a mask during a lesson. Please do the same
- An instructor will secure enough physical distancing during a lesson

Rentals

- Please practice hand sanitizing when entering a shop
- Please wear a mask when hiring and returning items
- Please have enough physical distance while waiting and standing in line
- Rental clothes are regularly sanitized
- Please follow the staff instruction in fitting so we have enough physical distance in between us
- As for goggles, gloves, caps or beanies, we do not offer rentals so that we prevent the virus infection

Lift Pass Counters and Shops

- Please practice hand sanitizing at lift pass counters or shops
- Please always wear a mask
- Please have enough physical distance while waiting and standing in line
- Shields are placed at counters to prevent droplet infection

Changing Rooms and Lockers

- Changing rooms and restrooms are regularly sanitized. Please be noted hand driers are not available
- Please do not use two adjacent lockers at the same time.